



DEPARTMENT OF HEALTH & HUMAN SERVICES
Centers for Medicare & Medicaid Services
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Baltimore, Maryland 21244-1850

MEDICARE-MEDICAID COORDINATION OFFICE

DATE: September 21, 2021

TO: Medicare-Medicaid Plans

FROM: Lindsay P. Barnette
Director, Models, Demonstrations, and Analysis Group

SUBJECT: Michigan MMPs: Release of Revised Notice of Receipt of Appeal/Grievance for Contract Year 2022

Attached to this memorandum is a revised Contract Year 2022 Notice of Receipt of Appeal/Grievance for Michigan Medicare-Medicaid Plans (MMPs). This model notice replaces the notice previously issued on June 9, 2021.

The revised CY 2022 Notice of Receipt of Appeal/Grievance contains an update to the timeframe in which Michigan MMPs have to respond to members' grievances (changing the timeframe from 90 days to 30 days.) This revision is in anticipation of an update to the Three-Way Contract governing Michigan's capitated financial alignment model demonstration.

We will post the attached revised CY 2022 Notice of Receipt of Appeal/Grievance to the Medicare-Medicaid Coordination Office webpage at www.cms.gov/Medicare-Medicaid-Coordination/Medicare-and-Medicaid-Coordination/Medicare-Medicaid-Coordination-Office/FinancialAlignmentInitiative/MMPInformationandGuidance/MMPMarketingInformationandResources, grouped alphabetically by state under the "State-Specific Information" heading.

For any questions about the contents of this memorandum, please contact your Contract Management Team or the Medicare-Medicaid Coordination Office at MMCOCapsModel@cms.hhs.gov.